
RETAIL STORE PERFORMANCE COMPARISON DASHBOARD

¹ DR.M.Dileep, ² D Akhila, ³ A Ashritha, ⁴ G Neeraj Kumar, ⁵ J Gunguli

¹AssistantProfessor, ²³⁴⁵Students

Department of CSE

Siddhartha Institute of Technology & Sciences, Narapally

drdileep@siddhartha.org.in, 23tq1a05c8@siddhartha.co.in, 23tq1a05g6@siddhartha.co.in,

23tq1a05h4@siddhartha.co.in, 23tq1a05f4@siddhartha.co.in

ABSTRACT

The **Retail Store Performance Comparison Dashboard** is a data analytics and visualization system designed to help retail businesses monitor and compare the performance of multiple stores. Retail organizations often operate several branches across different locations, and each store may generate different levels of sales, revenue, customer traffic, and profit. An effective dashboard can help managers understand these differences and make better business decisions.

The proposed system collects retail information such as sales revenue, number of transactions, products sold, customer visits, profit, discounts, and inventory levels. The collected data is processed and transformed into meaningful performance indicators. The system organizes the information by store, product category, location, time period, and other business dimensions. This allows managers to compare stores using consistent performance metrics.

The dashboard provides interactive charts, graphs, tables, and key performance indicators. Users can compare stores based on total sales, average transaction value, profit margin, customer traffic, product performance, and inventory turnover. Filters can be applied based on date, location, store, product category, and sales channel. This makes it easier to identify high-performing and underperforming stores.

The system can also identify performance trends and highlight important differences between stores. Managers can determine which stores are achieving their targets and which locations may require additional attention. Historical comparisons can be used to understand monthly, quarterly, or yearly performance. The dashboard can also provide insights into products and categories contributing most significantly to store performance.

Overall, the **Retail Store Performance Comparison Dashboard** provides a centralized and user-friendly platform for retail performance analysis. It reduces dependence on manually prepared reports and helps managers make faster, data-driven decisions. Future enhancements can include AI-based sales forecasting, anomaly detection, automated recommendations, customer segmentation, real-time data integration, and predictive inventory management.

I. INTRODUCTION

Retail businesses generate large amounts of data through daily transactions, customer interactions, inventory operations, and sales activities. When a company operates multiple stores, analyzing this information becomes important for understanding which locations are performing well and which require improvement. Managers need accurate and timely information to make decisions related to sales, staffing, inventory, promotions, and store operations.

Traditional retail reporting often involves spreadsheets and manually prepared reports. Employees may collect information from different stores and combine it into spreadsheets before creating charts and summaries. This process can take considerable time and may introduce calculation errors. It can also make it difficult for managers to obtain an updated view of store performance.

Business Intelligence and data visualization technologies provide an effective solution to these challenges. A dashboard can combine information from different sources and present it through interactive visualizations. Instead of examining large tables of numbers, managers can use charts, KPIs, filters, and comparisons to quickly understand important business trends.

The **Retail Store Performance Comparison Dashboard** is designed to provide a centralized platform for comparing multiple retail stores. It analyzes sales, revenue, profit, transactions, customer traffic, inventory, and product performance. Users can select specific stores and time periods to compare their results and identify significant differences.

The system also supports decision-making by presenting performance indicators in an easy-to-understand format. Managers can identify top-performing stores, detect underperforming locations, analyze product categories, and observe changes over time. The dashboard can therefore support both daily operational monitoring and long-term business planning.

II. LITERATURE SURVEY

Traditional retail performance analysis commonly relies on spreadsheets, manually prepared reports, and point-of-sale systems. These systems collect valuable transaction information but may require additional processing before managers can compare different stores. Manual reporting can become difficult when the number of stores and transactions increases.

Business Intelligence systems have been widely adopted for analyzing organizational data. BI platforms can combine information from multiple sources and provide dashboards containing charts, tables, and key performance indicators. These systems allow decision-makers to explore business data from different perspectives and identify important trends.

Data visualization techniques play an important role in retail analytics. Bar charts can be used to compare sales between stores, line charts can display changes over time, and pie or stacked charts can represent product-category performance. Interactive filtering and drill-down capabilities allow managers to investigate specific locations, periods, or products.

Retail analytics research has also explored metrics such as revenue growth, average transaction value, customer traffic, conversion rate, profit margin, inventory turnover, and sales per square foot. These metrics provide different perspectives on store performance. Using multiple KPIs rather than a single metric can provide a more comprehensive understanding of operational performance.

Machine learning and predictive analytics are increasingly being used in retail to forecast sales, identify anomalies, segment customers, and optimize inventory. These techniques can extend traditional dashboards from descriptive reporting toward predictive and prescriptive analytics. However, accurate predictions depend on reliable historical data and appropriate analytical models.

Existing research demonstrates that combining centralized data processing, KPI analysis, interactive visualization, and predictive analytics can significantly improve retail decision-making. However, many basic reporting systems focus mainly on displaying sales information and provide limited cross-store comparison. The proposed **Retail Store Performance Comparison Dashboard** integrates multiple performance indicators, interactive comparisons, trend analysis, and future AI capabilities into a unified platform.

III. SYSTEM ANALYSIS

The **Retail Store Performance Comparison Dashboard** is designed to analyze and compare the operational performance of multiple retail stores. The system collects data such as sales, revenue, transactions, customer visits, profit, products, discounts, and inventory. A data ingestion module imports information from spreadsheets, databases, point-of-sale systems, or other supported sources. The data-processing module cleans the information and handles missing, duplicate, or inconsistent records. The system organizes data according to stores, products, locations, dates, and business categories. A KPI calculation engine generates important metrics such as total sales, profit margin, average transaction value, and sales growth. A comparison engine evaluates the performance of different stores using selected metrics. The visualization module presents the results through charts, graphs, tables, and KPI cards. Interactive filters allow users to select stores, locations, categories, and time periods. A trend-analysis module identifies changes in performance over time. The dashboard highlights high-performing and underperforming stores for easier analysis. Finally, managers can export reports and use the insights to support business and operational decisions.

Existing System

Existing retail organizations commonly use point-of-sale systems, spreadsheets, accounting software, and basic reporting tools to monitor store performance. Transaction systems record sales and product information but may not provide comprehensive comparison dashboards. Managers often export data from different stores and combine it manually in spreadsheets. Reports may be created daily, weekly, or monthly depending on organizational requirements. Store comparisons usually require manually preparing tables and charts from collected information. Different stores may also use inconsistent reporting formats, making comparison difficult. Traditional systems may focus heavily on sales and provide limited visibility into customer traffic, profit, inventory, and other KPIs. Historical comparisons may require multiple reports to be opened and analyzed separately. Managers may therefore spend significant time preparing reports before making decisions. Static reports also provide limited interaction and drill-down capabilities. If the underlying data changes, reports may need to be regenerated manually. Existing systems provide useful operational information but often lack a centralized, interactive, and comprehensive cross-store performance comparison dashboard.

Disadvantages of Existing System

- Heavy dependence on manually prepared reports.
- Time-consuming spreadsheet-based analysis.
- Difficult to compare many stores simultaneously.
- Data may come from inconsistent formats.
- Limited interactive visualization.
- Limited real-time performance monitoring.
- Difficult to identify underperforming stores quickly.
- Historical comparison may require multiple reports.
- Limited visibility across multiple business KPIs.
- Manual calculations can introduce errors.
- Limited automated trend and anomaly detection.
- Difficult to generate customized performance reports.

Proposed System

The proposed **Retail Store Performance Comparison Dashboard** provides a centralized platform for analyzing and comparing the performance of multiple retail stores. The system collects sales, transaction, customer, product, profit, discount, and

inventory information from supported data sources. A data-processing layer cleans and standardizes the collected information before analysis. The system organizes the data according to store, location, product category, sales channel, and time period. A KPI engine calculates important performance indicators such as revenue, sales growth, profit margin, transaction count, average transaction value, and inventory turnover. A comparison engine allows managers to compare selected stores using multiple metrics. The dashboard displays the results through interactive charts, tables, KPI cards, and performance rankings. Users can apply filters for specific stores, dates, regions, products, and categories. A trend-analysis component identifies performance changes over time and highlights important variations. The system can identify top-performing and underperforming stores based on selected KPIs. Managers can drill down from overall performance to individual stores and product categories. Finally, the dashboard provides exportable reports and actionable insights to support data-driven retail decisions.

Advantages of Proposed System

- Provides centralized retail performance analysis.
- Enables easy comparison of multiple stores.
- Displays important KPIs in one dashboard.
- Reduces manual reporting effort.
- Supports interactive charts and visualizations.
- Provides store-wise and product-wise analysis.
- Supports historical performance comparison.
- Helps identify high- and low-performing stores.
- Provides trend analysis over different time periods.
- Allows filtering by store, location, product, and date.
- Improves data-driven decision-making.
- Supports report export and sharing.

IV. METHODOLOGY

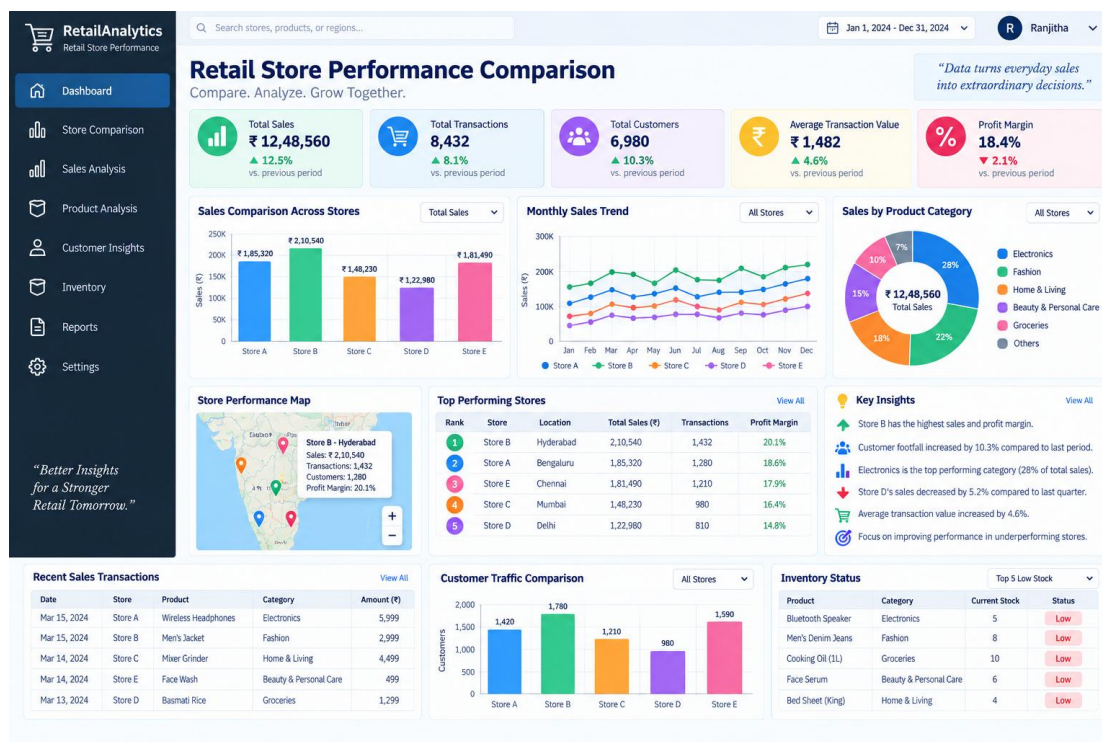
The methodology begins by collecting retail data from sources such as point-of-sale systems, Excel files, databases, or other business applications. The collected data is imported into the data-processing layer for validation and preprocessing. The preprocessing module removes duplicate records, handles missing values, standardizes formats, and checks data consistency. The cleaned data is organized into structured datasets containing stores, products, transactions, dates, customers, and financial information. A KPI calculation engine computes metrics such as total sales, revenue growth, profit margin, transaction count, and average transaction value. A store-comparison module compares these metrics across different locations. The trend-analysis module examines historical data to identify changes and performance patterns. The visualization engine converts the processed information into charts, graphs, tables, rankings, and KPI cards. Users can apply filters and select specific stores, products, locations, and time periods. The system highlights important performance differences and identifies stores requiring attention. Managers can inspect detailed results through drill-down features and export customized reports. Finally, the dashboard provides a comprehensive view of store performance to support business planning and operational decision-making.

SYSTEM ARCHITECTURE



The Retail Store Performance Comparison Dashboard consists of several interconnected layers that collect, process, analyze, and visualize retail performance data. The User Interface provides managers with access to the dashboard, filters, charts, and reports. The Data Ingestion Layer imports information from POS systems, Excel files, databases, and other supported sources. The Data Cleaning and Transformation Module handles missing values, duplicates, inconsistent formats, and invalid records. The Central Retail Data Store maintains structured information about stores, transactions, products, customers, inventory, and financial performance. The KPI Calculation Engine calculates sales, revenue, profit, growth, transaction, and inventory metrics. The Store Comparison Engine compares selected locations using different performance indicators. The Trend and Analytics Engine identifies historical patterns and significant changes. The Visualization Engine generates charts, tables, rankings, and KPI cards. The Filter and Drill-Down Module allows users to explore specific stores, products, locations, and time periods. The Reporting Module generates downloadable performance reports. Finally, the Retail Performance Dashboard presents the analyzed information in an interactive and user-friendly format.

V. RESULT AND OUTPUT



VI. CONCLUSION

The Retail Store Performance Comparison Dashboard provides an effective and centralized solution for monitoring and comparing the performance of multiple retail stores. The system brings important business information such as sales, revenue, transactions, customers, profit, products, and inventory into a single dashboard, making it easier for managers to understand overall store performance.

By using data processing, KPI analysis, interactive visualization, and comparison techniques, the system transforms raw retail data into meaningful insights. Managers can compare stores, identify top-performing and underperforming locations, analyze product categories, observe sales trends, and monitor important performance indicators through charts, tables, and KPI cards.

The interactive filtering and drill-down features allow users to analyze performance based on different stores, locations, products, and time periods. This reduces the effort required to prepare manual reports and helps managers quickly identify areas that require attention. The system can also support better decisions related to sales strategies, inventory management, promotions, staffing, and store operations.

Overall, the Retail Store Performance Comparison Dashboard helps organizations make faster, more accurate, and data-driven business decisions. It improves visibility into store performance and provides a convenient way to monitor business growth. Future enhancements can include AI-based sales forecasting, anomaly detection, customer segmentation, predictive inventory management, real-time POS integration, automated recommendations, and advanced business intelligence features.

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